



## Anderson Club Membership Agreement

### The Anderson Club Membership

Complete protection for your Heating and Air Conditioning system as well as your pocket book! An annual membership for your HVAC system will increase the lifespan of your furnace and air conditioner, decrease system breakdowns, save you money and help save the earth by lowering gas and electricity consumption!

- ✓ 2 Annual Tune-Ups (Fall & Spring) Replacement
- ✓ 10% Discount on all Repairs & Services
- ✓ 10% Discount on additional A/C Systems Add-On
- ✓ 5% Discount on New System
- ✓ No After Hour Charges
- ✓ Front of line service

### New Club Member Information:

Homeowner's Name: \_\_\_\_\_

Date: \_\_\_\_\_ Email: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Phone: \_\_\_\_\_

Furnace Make & Model: \_\_\_\_\_ Age: \_\_\_\_\_

AC Make & Model: \_\_\_\_\_ Age: \_\_\_\_\_

Filter Size: \_\_\_\_\_ No. of Filters: \_\_\_\_\_

Furnace Make & Model: \_\_\_\_\_ Age: \_\_\_\_\_

AC Make & Model: \_\_\_\_\_ Age: \_\_\_\_\_

Filter Size: \_\_\_\_\_ No. of Filters: \_\_\_\_\_

Total # of Units \_\_\_\_\_



## What's Covered in a Membership Agreement?

The Anderson Club membership plan is designed to ensure optimal performance of your system, protect the owner from unit failure, and prolong the life of the system. Our membership plan includes two visits per year with the following scope of work:

### AC / HP Elec. Components

- Voltage reading at condenser
- Compressor start amps
- Compressor run amps
- Compressor capacitor UF value
- Fan capacitor UF value
- Condition of disconnect
- Condition HV/LV wiring
- Condition electrical components

### AC / HP Refrigerant

- Freon
- High Pressure
- HS line temp
- Target Superheat or Subcooling
- Temp. drop across coil
- Refrigerant added

### AC inspections

- Rinse outside unit inside and out
- Remove debris inside and out
- Clearance around outside unit
- Lineset insulation

### Evaporator Coil

- Inspection of coil / fins / drain pan
- Pan treatment

### Duct System

- Visual of supply/ return ducts
- Return air sized properly

### Thermostat Inspection

- Batteries
- Stat related concerns

### Furnace / Air Handler

- Blower motor amp
- Blower motor UF value
- Inducer motor amp
- Condition HV/LV wiring
- Condition electrical component
- Heat exchanger
- Flame sensor
- Pressure switch and hose connection
- Drain line/trap clear of blockage
- Blower wheel not out of balance and clean

### Furnace Exhaust / Gas

- Inspect interior/exterior venting
- CO in duct system
- Adjust gas pressures high/low
- Leak check from valve to unit
- Visual of gas piping



### **Club Membership Terms**

**SCHEDULING** - You will be contacted via phone and/or email when it's time to schedule your system membership. The timing of your membership visits will be determined by our office staff based on weather, workload, and availability. The time of year for your system's membership is not as important as is the frequency of your membership. We ask that you respond within 7 days of our initial contact. If after two attempts we do not receive a response from you, these visits will not be rolled over into next year's membership..

**BILLING INFORMATION** - You will be contacted by our office when we need updated billing information. We ask that you promptly contact us with any new credit card numbers and/or expiration date changes as soon as possible to prevent processing rejection fees and interruptions in your membership.

**AUTO-RENEWAL** - The Anderson Club membership is set up as an auto-renew service. If you want to cancel your membership at any time, please let the office know and you will not be charged for any future membership fees.

**CANCELLATION OF MEMBERSHIP** - If you should decide to cancel your membership, please call our office to let us know. However, to officially cancel your membership and stop monthly charges, you must do so in writing by either mail, fax, or email. Please note: Your monthly charges cannot be stopped until our office receives written notice and the club account is in good standing. If your account has an outstanding balance for club dues, the balance must be paid in full in order to cancel the membership.

**CHANGES TO MEMBERSHIP BENEFITS** - Anderson Air reserves the right to cancel, discontinue or change membership plans, terms and benefits at any time. You will be notified in writing to the email listed on the front of this agreement of any and all changes regarding your membership.

**Annual :\$199.00 for the first unit and \$179.00 for each additional unit\***

**Monthly : \$19.00/mo for the first unit and \$17.00/mo for each additional unit\***

I am joining the Preventative membership club as indicated above and authorize a monthly deduction on the 15th of the month for \$\_\_\_\_\_ via credit card/ACH as indicated above. I have read this club membership agreement including the terms above hereof, and agree to be bound by all the terms contained herein.

Signature: \_\_\_\_\_